

Lesson 3

The lady with the umbrella

On the first of September Helga and Wolfgang leave the house early, but **due to** heavy traffic they arrive late at Stuttgart airport. At the check-in they are told that there are no more seats together. While Helga sits in the first **row**, Wolfgang has an **aisle seat** at the back of the plane. As soon as he sits down an English lady **approaches** him.



Lady: Excuse me, sir, I have the window seat next to you. Can you please help me with my luggage?

Wolfgang: Sure, I will...

Lady: I only brought two pieces of hand luggage this time. It's best to travel light, isn't it? My **beauty case** and my handbag, my **umbrella** and **cane**, of course.

Wolfgang: Sorry, madam, but there is not enough space up here for everything...

Lady: Don't worry. We can put the umbrella and the handbag under our seats, can't we?

Wolfgang: Well...

Lady: Would you mind holding my hat? So kind. I just have to find space for my cane. Now, where is my **seatbelt**? I have such trouble with the **buckle**. I'm terribly sorry. My eyes are not what they used to be. What are those lights up here?

Wolfgang: The seatbelt **sign** and the non-smoking sign. Your hat...

Lady: One moment, please, I just need to find the sick bag. I don't travel well, you see. I expect there will be turbulence. The weather in England is quite bad. Where is your umbrella, young man? If it doesn't rain, there is **drizzle** or **fog**. **Unbearable!**

Wolfgang: Last month we had a **hail storm**...

Lady: This is why I won't travel without my umbrella. Even in Spain last summer...

Wolfgang closes his eyes and **pretends** to sleep still holding the lady's hat and promising himself next time to be in time to get a seat next to his wife!

+talk, +talk, +talk...

What's your favourite season and why?
What kind of climate do you prefer when choosing a place to go on holiday? Have you ever been caught in bad weather? If so, what did you do? Which do you like better: hot weather or cold weather? What is the hottest temperature you have experienced? How does weather affect your life? Do you **rely on** the weather reports on TV?

Let's talk about extreme weather!



Choose the right word

driest - storm - sunniest - hailstones - foggy - winds windiest - foggiest - driest - Storms - wind - storms hailstone

- 1 Yuma has over 4,000 hours of the possible 4,456 hours of daylight each year. That is 94%. According to the Guinness Book of Records, Yuma in Arizona is the _____ place on Earth.
- 2 The highest _____ speed ever recorded was 372 km/h in New Hampshire in the USA. This was a very rare event. However, in Commonwealth Bay in Antarctica _____ often reach 322 km/h and is the _____ place on Earth.
- 3 The _____ place on Earth is called the Dry Valleys in Antarctica and has seen no rain for nearly 2 million years. The _____ desert is Atacama Desert in Chile. Some weather stations have never had rain there.
- 4 _____ have been given official names since 1945 and the names are taken from an official list. Before 1945 _____ were named after annoying politicians, mythical creatures, or saints etc. A _____ must have a wind speed of more than 65km/h.
- 5 The _____ place in the world is the Grand Banks off the Island of Newfoundland where the cold Labrador Current from the north meets the much warmer Gulf Stream from the south. There are often more than 200 _____ days per year there.
- 6 Large _____ can fall at over 100 mph (160 km/h) and sometimes contain pebbles, leaves, nuts, etc. The largest _____ recorded fell on 23rd July, 2010 in South Dakota and weighed 880 g. A 6 metre block of ice fell in Scotland on 13th August 1849.

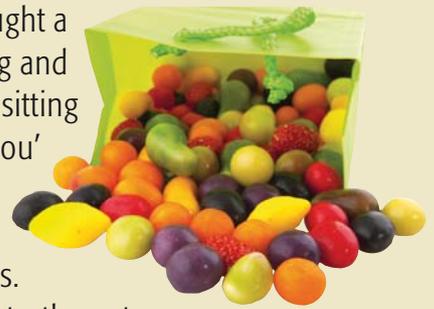
due to – because of; **row** – a series of objects placed next to each other; **aisle seat** – a seat not next to the window and not in the middle; **approach** – to walk towards someone; **beauty case** – a small bag for keeping toiletries in; **umbrella** – something for keeping rain off your head; **cane** – helps people to walk; **seatbelt** – something to hold you to your seat when there is an accident; **buckle** – the metal piece that keeps the parts of a seatbelt together; **sign** – pictures or words that give information; **drizzle** – a kind of light rain; **fog** – very heavy mist; **unbearable** – horrible; **hail storm** – lots of frozen rain; **pretend** – to make believe; **rely on** – accept information from others as true; **according to** – somebody believes something; **record** – to write down; **desert** – a place with very little rainfall; **annoying** – irritating; **current** – fast flowing water; **contain** – have inside; **pebble** – small stone; **weigh** – how heavy something is

The sweet thief

A woman had to wait for a few hours at the airport for her flight. She bought a book and some sweets to **kill the time**. She sat down and started reading and eating the sweets. The book was good but she still **noticed** that the man sitting next to her was taking her sweets. He hadn't asked and didn't say 'thank you' but she didn't like to say anything. After a while there was only one sweet **left**. With a smile the man took the last sweet and **offered** it to her. The **cheek!** She took the sweet thinking what an **ungrateful, rude thief** he was.

Her flight was called and with **relief** she picked up her things and went to the gate.

She boarded the plane and reached into her bag to get the unfinished book. To her horror she discovered an unopened bag of sweets. She was the ungrateful, rude thief!



Good to know

Sentences used for complaining:

There seems to have been a mix up.

I'm afraid there is a problem with....

We have no _____ in our room.

I'm afraid the _____ doesn't work.

There has been a mistake.

When I opened the box, I discovered the....

Excuse me. Could you help me?

The___was broken. Could you please replace it?

I would like a refund please.

Complaining

Please match complaint and request and then act it out

1 Your soup is cold.

2 You have been given the wrong change.

3 The heater in your hotel room is not working.

4 People are playing music too loud.

5 You bought a pullover and it has a hole in it.

6 You ordered coffee not tea.

7 The taxi is driving too fast.

8 The milk is past its sell-by date.

a Ask for another cup of coffee.

b Ask for a refund.

c Ask the driver to slow down.

d Ask for a replacement.

e Ask them to turn it down.

f Ask for a repair or a new room.

g You should get 50p more.

h Ask for another bowl.

There are 4 pictures below. What would you say?



Good to know

Sentences used for praising:

It's what I always wanted!

The view is just breath-taking here!

Thank you for your help.

You've got great taste!

Did you do it all by yourself?

You chose just the right colour! It matches your....

This is absolutely delicious. Can I have the recipe?

I would have been lost without you.

Where did you get the ____ from?

It's stunning. Congratulations!

PRAISING

There are 10 situations and pictures below. Please act them out.

- 1 The room has got the most wonderful mountain view.
- 2 Your children cleaned the whole house while you were on holiday.
- 3 Your husband organised a surprise party for your 65th birthday.
- 4 The present was just the thing you always wanted.
- 5 Your best friend bought theatre tickets for you and herself.
- 6 The food in the restaurant was the best food you have ever had.



A film crew was on location deep in the desert. One day an old Indian went up to the **director** and said, "Tomorrow, rain." The next day it rained. A week later, the Indian went up to the director and said, "Tomorrow, storm." The next day there was a hailstorm. "This Indian is incredible," said the director. He told his secretary to **hire** the Indian to **predict** the weather. However, after **several** successful predictions, the old Indian didn't show up for two weeks. Finally the director sent for him. "I have to shoot a big scene tomorrow," said the director, "and I'm **depending on** you. What will the weather be like?" The Indian shrugged his shoulders. "Don't know," he said. "Radio broke."

kill time – to fill the time whilst waiting; **notice** – to realise; **left** – the last one; **offer** – to want to give; **cheek** – rude person; **ungrateful** – to not be thankful; **rude** – to be impolite, to say or do something in a not nice way; **thief** – someone who takes something without paying or permission; **relief** – to be happy something has stopped; **change** – change is given when you pay too much for something; **hole** – a small piece missing; **turn the volume down** – make something quieter; **replacement** – to get something new if the old thing is broken; **order** – to tell somebody what you want; **sell-by date** – food should be sold before a certain date; **refund** – to get your money back; **director** – makes films; **hire** – pay somebody to work; **predict** – guess; **several** – many; **depend on** – rely on